



Be Well OC Irvine Campus

Request for Interest & Qualifications

Re: Substance Use Residential Treatment (Adult) and Withdrawal Management (Adult)

Be Well OC is seeking interest & qualifications from reputable organizations to provide Adult Substance Use Services at the Be Well Irvine Campus, in Irvine, CA. The program will consist of (2) 15 bed Residential Treatment programs, with units divided by gender identification, and (1) 15 bed Withdrawal Management unit.

Mind OC is a 501 c3 non-profit, established for the sole purpose of advancing the Be Well movement. A core component of the Be Well strategy is the development of care campus's, intended to serve as a platform for integrated care across the mental health and substance use disorder continuum. Mind OC partners with both public and private partners, including a foundational partnership with the County of Orange Health Care Agency through a Master Services Agreement.

Mind OC seeks a Contractor partner who shares the same values as Be Well, and is fully committed to supporting and advancing the Be Well culture and community. The Be Well Way is our culture and way of working. It is defined by our core values of dignity, respect, customer service, and kindness. The Be Well Way is expressed through our interactions with others and facilitates an intentional environment that promotes healing and wellness. Expanding access to care, improving the quality of care, and creating a better experience of care reduces stigma and inspires hope. As such, a Contractor will participate in all required Campus activities and utilize property management services, follow all branding protocols (for both internal and external communications) and, most importantly, work with Mind OC leadership to insure excellent client care coordination and experience.

Activities may include:

- Participate in operational and leadership meetings as requested
- Coordinated discharge protocols & transportation
- Referrals & access management, utilizing and providing resourcing for the Be Well Intake & Referral center, 24/7
- Interface with Be Well Care Navigation & Housing Navigation
- Lead outreach activities for client access, in coordination with Mind OC staff
- Ensure accurate and timely clinical and quality data is provided to Be Well based upon mutually agreeable metrics.

Figures

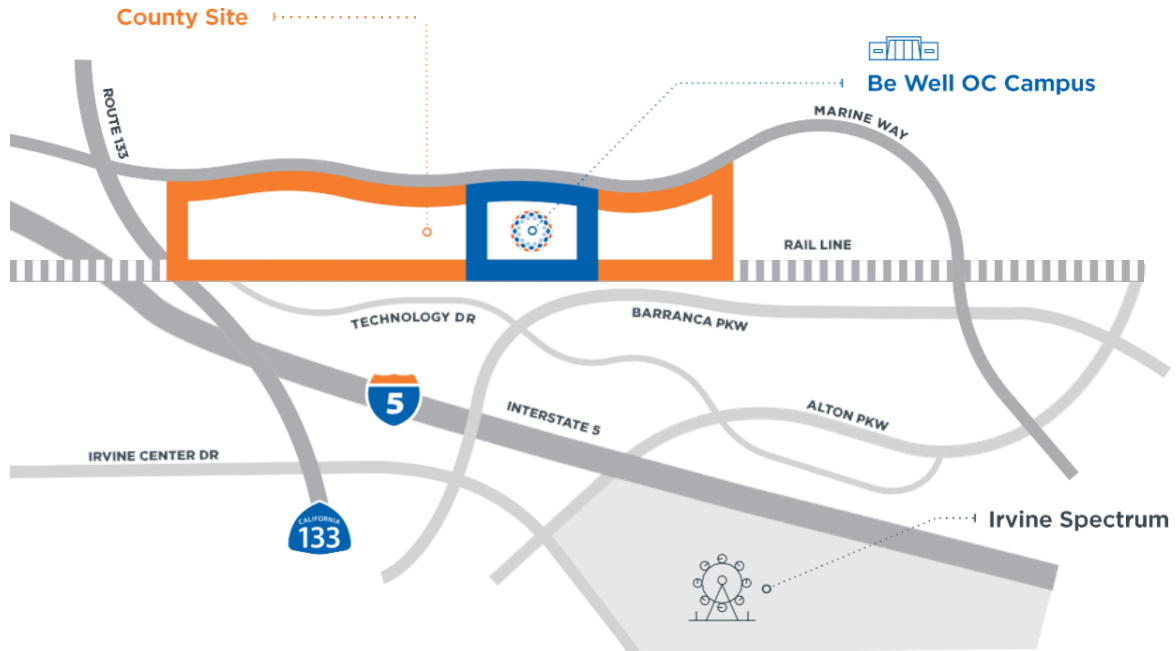


Figure 1: Be Well OC Irvine Campus location

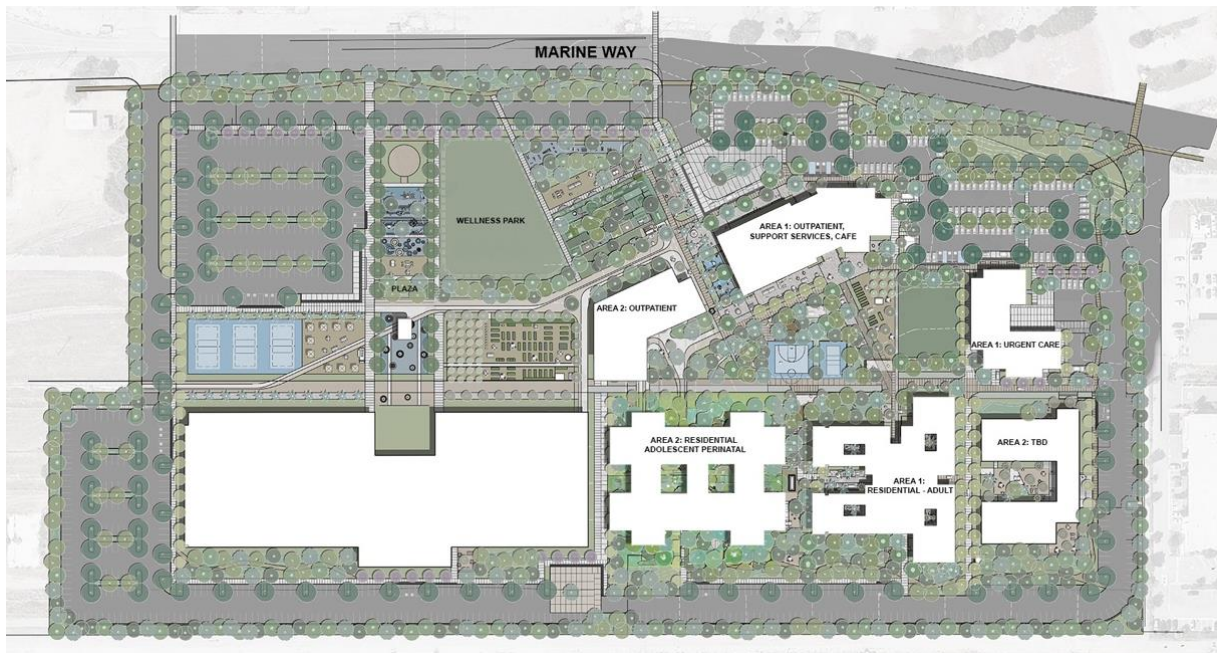


Figure 2: Be Well OC Irvine Campus master plan. Substance Use programs will be located in the building labelled “Area 1: Residential – Adult.”



Timeline

Based on responses to the RFI, up to (3) Contractors will be selected to proceed to the next step of participating in the full RFP process, to select a final Contractor partner.

<i>Activity</i>	<i>Date</i>
RFI released	March 4 th
RFI responses due	March 29 th
Selection of Contractors to respond to full RFP	April 12 th

Questions

RFI responses will be scored based on responses to the questions noted below, with a maximum of 100 pts. Please limit responses to 150 words per question. Responses must be delivered electronically to Amber Bergkamp at amber.bergkamp@mind-oc.org by 4pm on March 29th, 2024.

The Be Well OC Irvine Campus Substance Use program will consist of (2) 15 bed Residential Treatment programs, with units divided by gender identification (ASAM 3.1, 3.3, 3.5), and (1) 15 bed Withdrawal Management unit (ASAM 3.2). See Attachment A for Scopes of Work.

For each question, please provide responses specific to both 1) Substance Use Residential Treatment and 2) Withdrawal Management.

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| 1. | Organizational Overview: (15 pts) |
| | <ul style="list-style-type: none"> Please provide a brief overview of your organization, including its mission, values, and key areas of expertise in substance use residential treatment and withdrawal management for adults? |
| 2. | Experience and Credentials: (20 pts) |
| | <ul style="list-style-type: none"> What is your organization's experience in providing substance use residential treatment and withdrawal management for adults? Please provide information about the qualifications and certifications of your staff, including psychiatrists, therapists, and support personnel? |
| 3. | Treatment Approaches: (10 pts) |
| | <ul style="list-style-type: none"> Describe the therapeutic approaches used in your substance use residential treatment and withdrawal management programs. How are treatment plans individualized for each client? |
| 4. | Staffing Ratios and Qualifications: (10 pts) |

- Describe how you meet the DHCS-required staffing ratios for residents in substance use residential treatment and withdrawal management programs, including a staffing grid by position for all shifts.
- Please provide information on the qualifications and training of staff members.
- Describe how you plan to secure and retain the necessary staff to provide the services, and any strategies you have implemented.

5. Medication Management & Therapeutic Programming: (10 pts)

- How does your organization manage and monitor medication for residents, including Medication Assisted Treatment (MAT)? Please detail the therapeutic programming and activities offered to clients during their stay. How are these programs designed to support substance use recovery?

6. Family Involvement: (5 pts)

- How does your organization involve families in the treatment process during a client's stay in substance use residential treatment and withdrawal management programs?

7. Discharge Planning: (5 pts)

- What is the process for developing and implementing discharge plans for clients? How are aftercare and community-based support services integrated into the discharge planning process?

8. Safety and Security Measures: (5 pts)

- Describe the safety and security measures in place within your substance use residential treatment and withdrawal management facilities to ensure the well-being of clients.

9. Accreditation: (5 pts)

- Are you accredited by any relevant organizations? If so, please explain.

10. Cultural Competence: (5 pts)

- Please provide examples of culturally responsive considerations in your approach to care.

11. Data & Technology: (5 pts)

- Please confirm use of electronic medical record for all data collection and analytics, and describe system used.
- Describe how data is used to support clinical operations, and measure and report on client outcomes.

12. Financial Standing (5 pts)

- Please provide most recent audited financial statements