

May 2024

## Contacts Breakdown

Total Client Contacts

**1,766**

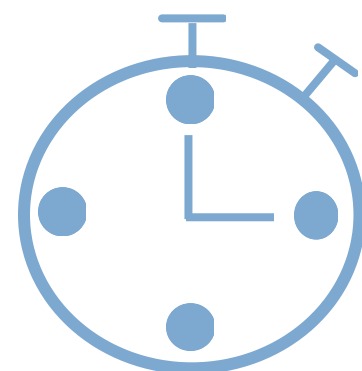
(MS\* = 1,565) (CM\* = 201)

% of Total MS Contacts not Requiring Co-Response

**81%**

\*MS = Mobile Service

\*CM = Case Management



Time Spent with Clients

**1,047 Hours**

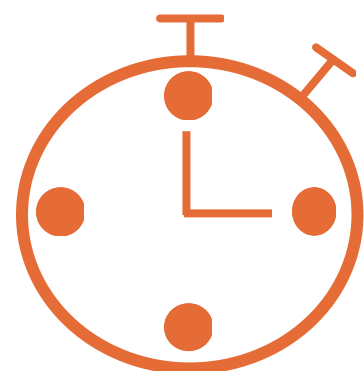
## Dispatch Breakdown

Total Dispatch Calls

**889**

% of Total Dispatch Calls not Requiring Co-Response

**64%**



\*Time Spent on Dispatch Calls

**887 Hours**

\*Includes Response Time

# of Dispatch Calls Responded to at Private Residences

**187**

# of Dispatch Calls Responded to at Businesses

**191**

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## Transports to Further Care / Programs Breakdown

**Be Well Crisis  
Stabilization Unit**

**53**

**Be Well  
Sobering Center**

**46**

**Emergency  
Department**

**38**

**Shelter / Housing  
Assistance**

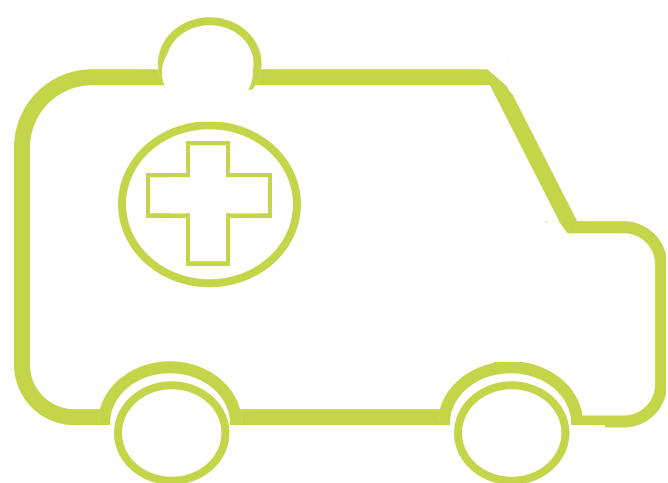
**25**

**Food Bank /  
Resource**

**6**

**OC Social  
Services**

**4**



**Other Transports\***

**34**

\*Share our Selves (5)

\*Bus Station (4)

\*Hotel / Motel (3)

\*Pharmacy (3)

\*Police Station (3)

\*Private Residence (3)

\*SUD Facility (2)

\*Church (2)

\*HCA CSU (1)

\*Other (8)