

June 2024

Contacts Breakdown

Total Client Contacts

1,536

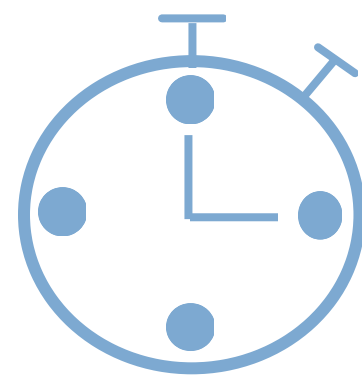
MS*: 1,407 CM*: 129

% of Total MS Contacts not Requiring Co-Response

76%

*MS = Mobile Service

*CM = Case Management



Time Spent with Clients

1,080 Hours

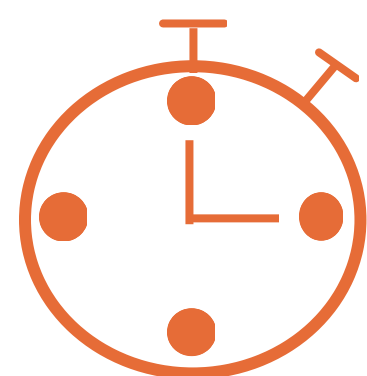
Dispatch Breakdown

Total Dispatch Calls

864

% of Total Dispatch Calls not Requiring Co-Response

72%



Time Spent on Dispatch Calls*

901 Hours

*Includes Response Time

of Dispatch Calls Responded to at Private Residences

187

of Dispatch Calls Responded to at Businesses

177

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Transports to Further Care / Programs Breakdown

**Be Well Crisis
Stabilization Units**

54

**Be Well Sobering
Center**

51

**Shelter / Housing
Service**

33

College CSU

29

Emergency Dept.

28

Private Residence

12



Other Transports*

50

- *Bus / Train Station (11)
- *Food Bank / Resource (6)
- *SUD Facility (5)
- *DMV (4)
- *OC Social Services (4)
- *Church (3)
- *Hotel / Motel (3)
- *Pharmacy (3)
- *Police Station (3)
- *Court / Justice Center (2)
- *Share Our Selves (2)
- Other (4)