



CalOptima Health

The Care Navigation team provides resources and assistance to clients and their families, including info on how to access services at Be Well and throughout the community.

March 2024 - Sept 2024

# Care Navigation Team

Total Client Contacts

1466

Unique Clients Contacted

1069

Medi-Cal Applications Submitted

45

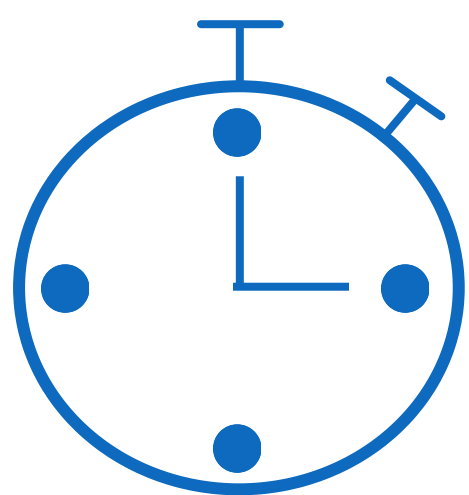
## Referral Source Breakdown (all contacts)

Self / Family	839
Be Well Sobering Center	291
Be Well Mobile	156
Other Community Resource	46
Be Well CSU	34
Police Dept.	23
Treat Facility / Housing Provider	22
Hospital	20
Other*	35

## Other Referral Descriptions

*Health Plan / Health Provider	( 14 )
*Crisis Residential Program	( 8 )
*HR360 SUD Res or WM	( 8 )
*Other	( 5 )

\*OC Links (2), Other Crisis Team (2), School (1)



# of Medi-Cal Clients Contacted

1,221

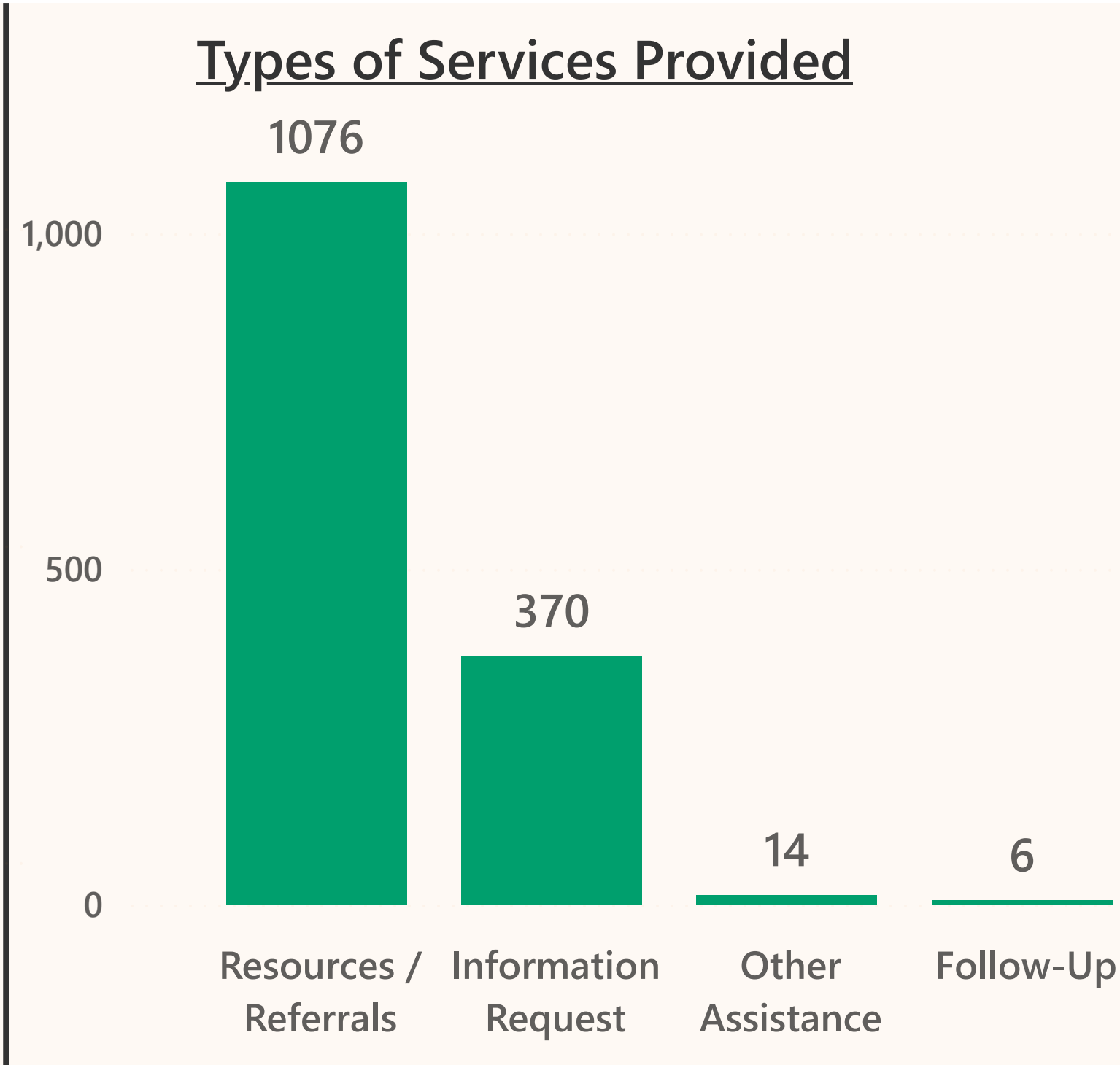
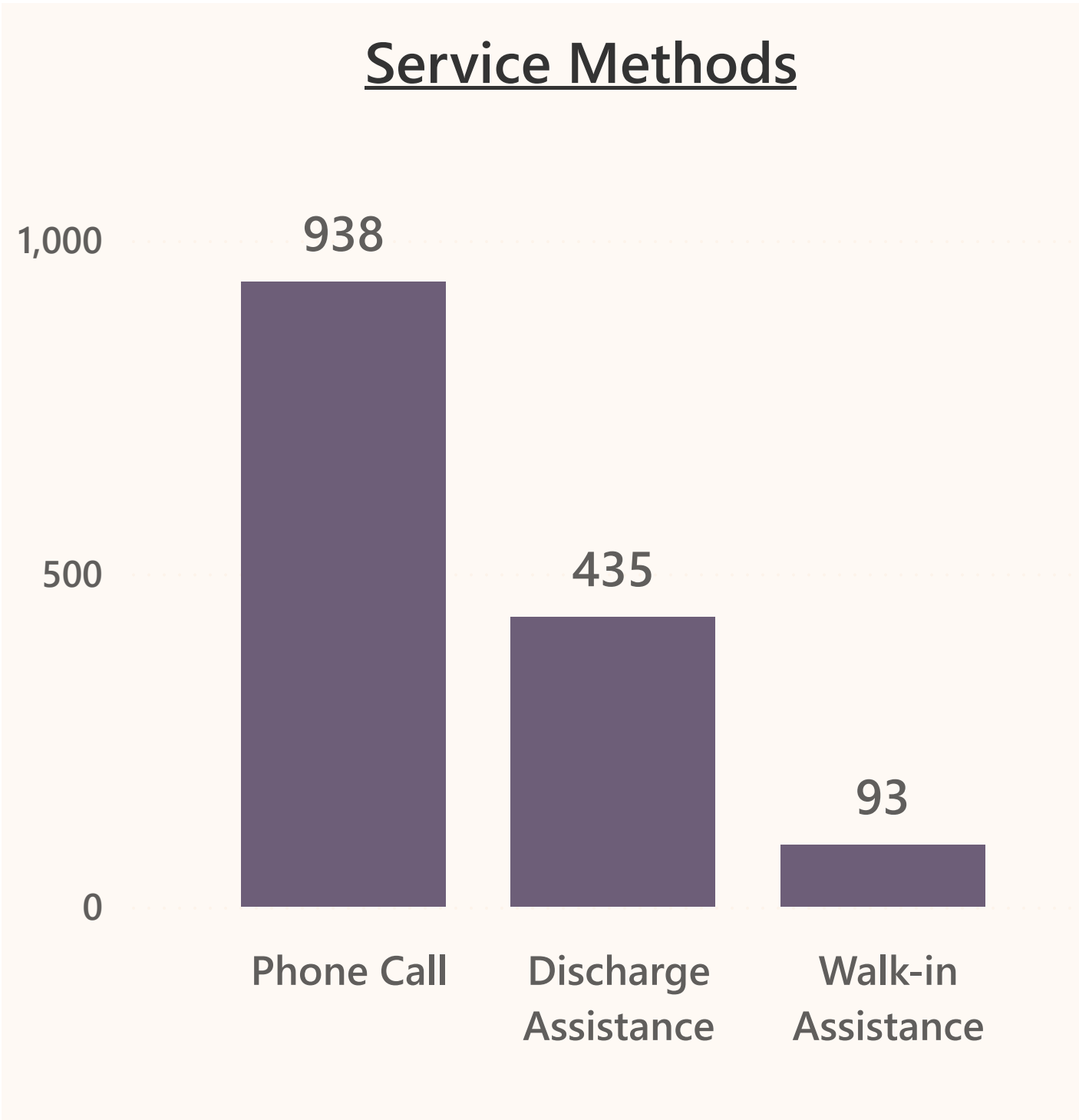


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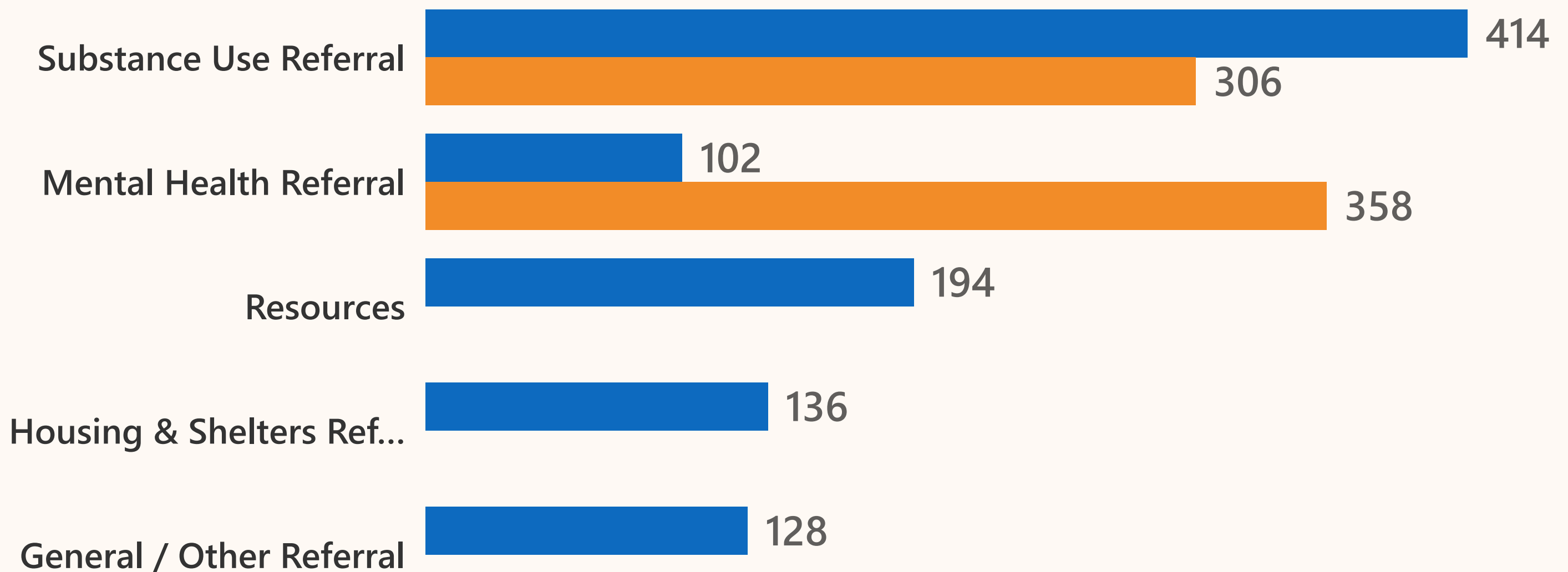
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## Types of Referrals provided to Clients

● External ● Internal



External Referrals include the ART Team, College Hospital, the Roque Center, Salvation Army ARC, City Net, Monte Cristo Recovery, Phoenix House, Woodglen Detox, Social Services and more.