

July 2024

## Contacts Breakdown

Total Client Contacts

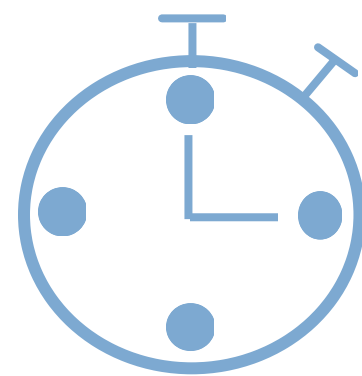
**1,759**

MS\*: 1,647 CM\*: 112

% of Total MS Contacts not Requiring Co-Response

**78%**

\*MS = Mobile Service  
\*CM = Case Management



Time Spent with Clients

**1,155 Hours**

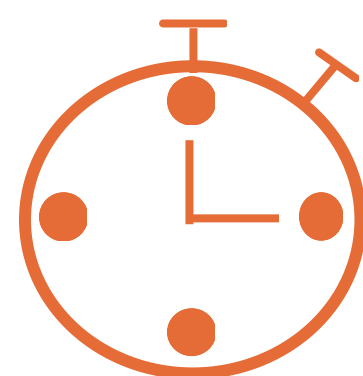
## Dispatch Breakdown

Total Dispatch Calls

**916**

% of Total Dispatch Calls not Requiring Co-Response

**73%**



Time Spent on Dispatch Calls\*

**892 Hours**

\*Includes Response Time

# of Dispatch Calls Responded to at Private Residences

**187**

# of Dispatch Calls Responded to at Businesses

**182**

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## Transports to Further Care / Programs Breakdown

**Be Well Crisis  
Stabilization Units**

**53**

**Be Well Sobering  
Center**

**48**

**Shelter / Housing  
Service**

**39**

**Emergency  
Dept.**

**32**

**College CSU**

**17**

**Food Bank /  
Resource**

**8**



**Other Transports\***

**43**

- \*Bus / Train Station (6)
- \*DMV (6)
- \*OC Social Services (5)
- \*Private Residence (4)
- \*Share our Selves (4)
- \*Court / Justice Center (3)
- \*HCA CSU (3)
- \*SUD Facility (3)
- \*Police Station (3)
- \*Pharmacy (2)
- \*Senior Resource (2)
- Other (2)