



Since late 2021, the Be Well Orange campus has offered a variety of mental health and substance use treatment services to all residents of Orange County, regardless of ability to pay.

Program Statistics:

Crisis Stabilization Units (14 Adult Beds, 8 Adolescent Beds)	2022	2023	2024*
# of Admissions	2740	3219	2099
Avg Daily Census	19.34	20.91	21.38
Avg Daily Admissions	7.51	8.82	8.64
% Readmit in 48 Hours	2.0%	2.2%	1.8%

\*Jan 2024 - Aug 2024

1 in 5

admissions to the Be Well OC Crisis Stabilization Units have been referred from a hospital or emergency department.

Crisis Residential Program (15 Beds)	2022	2023	2024*
# of Admissions	223	265	200
Avg Daily Census	12.66	13.75	13.40
Avg Daily Admissions	0.61	0.73	0.82
% Readmit in 48 Hours	2.3%	3.0%	3.0%

\*Jan 2024 - Aug 2024

85%

of all clients discharged from the Be Well OC Crisis Residential Program do not require a higher level of care.

Sobering Center (12 Beds)	2022	2023	2024*
# of Admissions	379	1699	1114
Avg Daily Census	7.00	9.72	9.01
Avg Daily Admissions	3.30	4.65	4.58
% Readmit in 48 Hours	5.5%	4.8%	3.3%

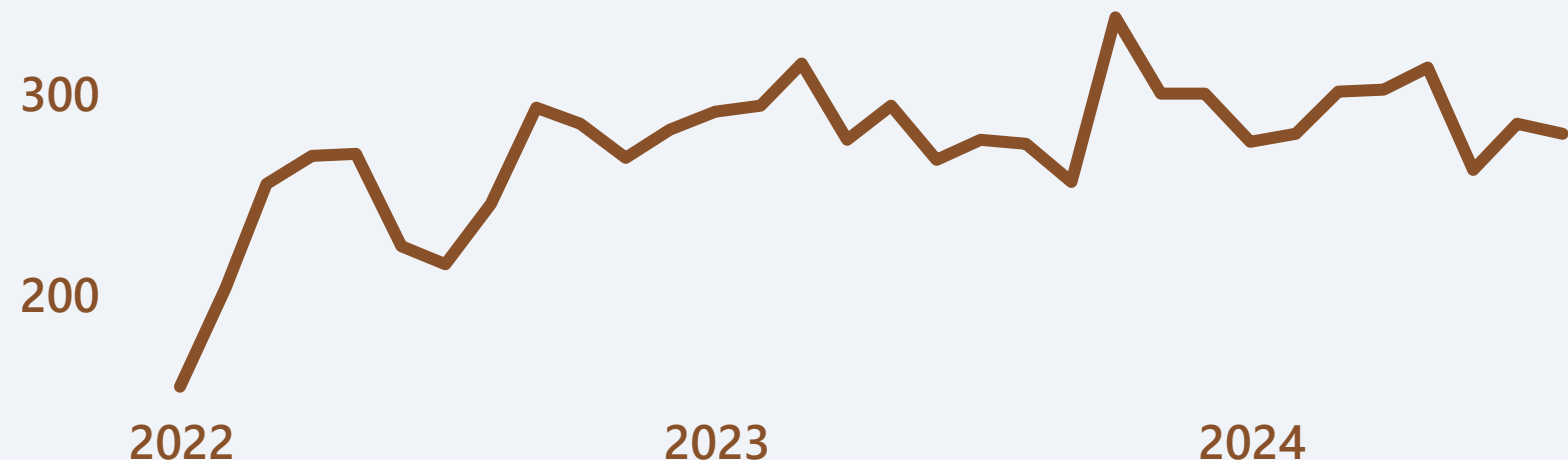
2022 data available from Sept. onwards

\*Jan 2024 - Aug 2024

88%

of all clients discharged from the Be Well OC Sobering Center do not require treatment from a Hospital or Emergency Department.

Admissions to Crisis Services over Time



25% ↑

increase in the number of admissions to crisis services when Be Well OC took over management of services.\*

\*direct comparison of first 8 months of 2022 vs 2024



## Program Statistics:

SUD Residential (15 Male Beds, 15 Female Beds)		Jan-24 to Aug-24
# of Admissions		97
Avg Daily Census		22
% Completed Program		49%
% Linked to Further Care		23%

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individuals successfully completed the 30/60/90 day Substance Use Disorder Residential Program.

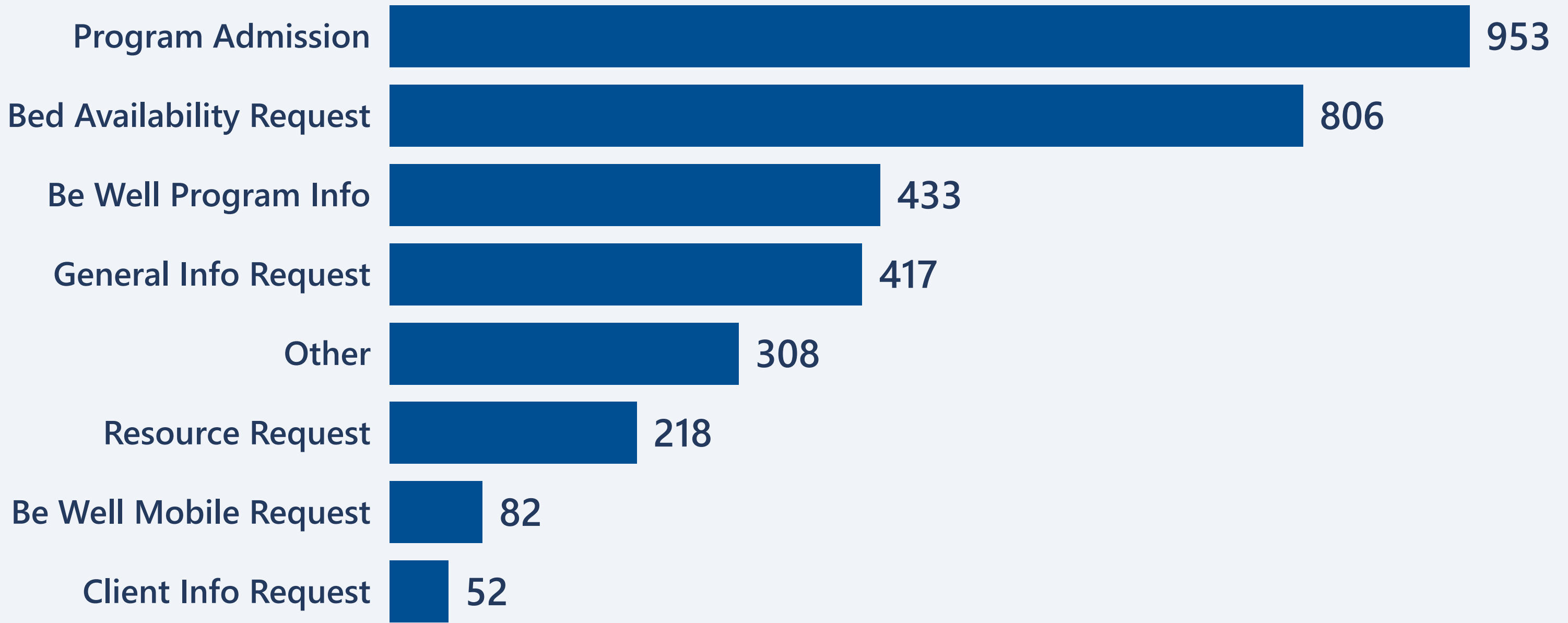
Withdrawal Management (12 Beds)		May-24 to Aug-24
# of Admissions		75
Avg Daily Census		5
% Completed Program		66%
% Linked to Further Care		62%

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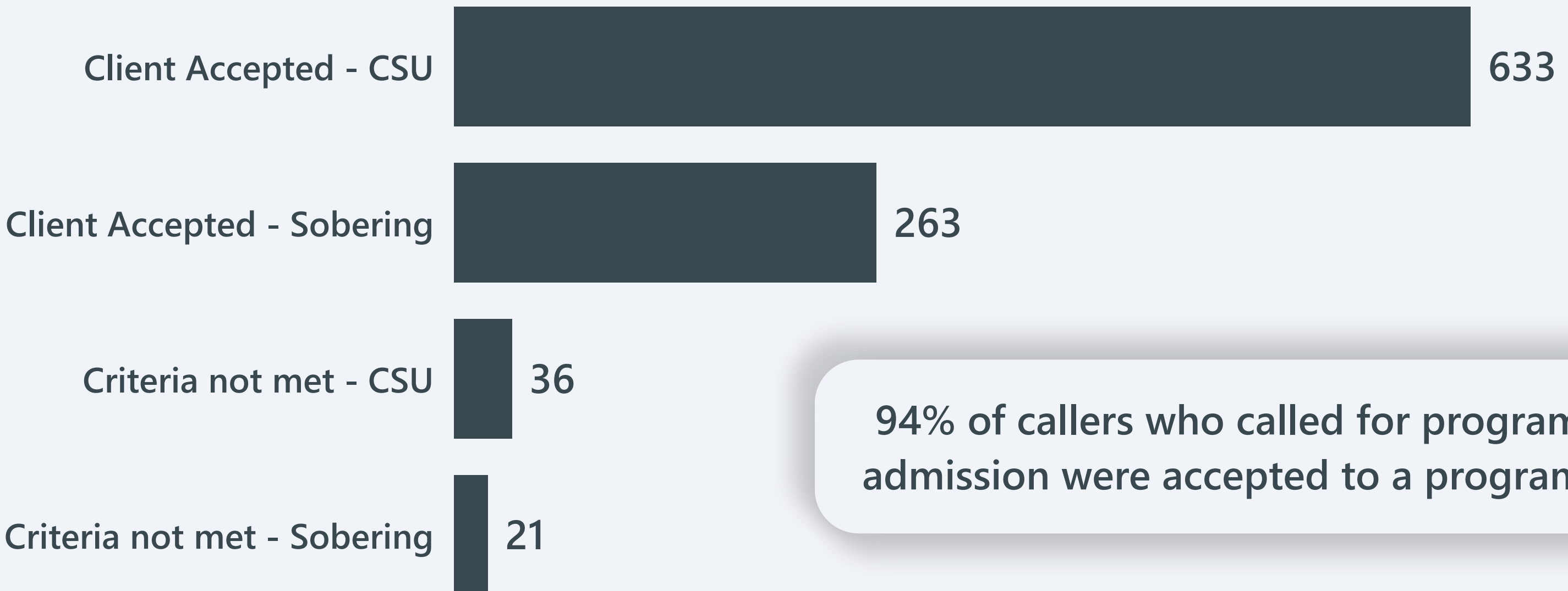
individuals were successfully linked to ongoing treatment after being discharged from the withdrawal management program.



### Reasons for Calling HOPE Central



### Call Dispositions (Program Admission Calls)



94% of callers who called for program admission were accepted to a program.



**Be Well**  
ORANGE COUNTY

From May 2022 - September 2024 the Be Well OC Care Navigation Team provided resources and assistance to clients and their families, including information on how to access services at Be Well and throughout the community.

**7,129**

is the number of resources / referrals provided by the Care Navigation Team to clients since inception of program (May 2022).\*

\*The 7,000+ referrals were provided to 4,840 unique individuals that were assisted by the Care Navigation Team either via phone call or in person.

(May 2022 onwards)

(Jan 2024 - Sept 2024)

Be Well OC Care Navigation Team	2022	2023	2024	Inception
% of clients that were provided a Resource or Referral	51%	88%	91%	79%
Total Resources + Referrals Provided	1,156	3,426	2,547	7,129



# Be Well

ORANGE COUNTY

As of October 2024, The Be Well Mobile Response Team operates in 5 cities (Garden Grove, Huntington Beach, Irvine, Laguna Beach, Westminster, and the UC Irvine Campus).

# \$1.39M

is the estimated amount the Be Well Mobile Response Team has saved for taxpayers strictly from responding to dispatch calls with no co-responding agency.\*

\*In addition to completing community outreach and client follow-ups, the Be Well OC Mobile Response teams have spent 13,926+ hours responding to dispatch calls with no assistance from a co-responding agency (since program inception in August 2021). The average Law Enforcement officer in Orange County earns ~\$50/hour, and 2 officers are often required to respond on scene. 13,926 Hours x \$100 / Hour = an estimated \$1,392,635 saved for taxpayers by the Be Well OC Mobile Response Teams.

(Aug 2021 onwards)

(Jan 2024 - Sept 2024)

Be Well OC Mobile Response Team	2021	2022	2023	2024	Inception
Time on Dispatch w/ no Co-Response (Hours)	420.70	3,103.05	5,728.80	4,673.80	13,926.35
Average Law Enforcement Hourly Wage	\$50	\$50	\$50	\$50	\$50
Average # of Officers Responding	2	2	2	2	2
Estimated Amount Saved for Taxpayers	\$42,070	\$310,305	\$572,880	\$467,380	\$1,392,635