

Mobile Response Operations

Aug 2024

Contacts Breakdown

Total Client Contacts

1,945

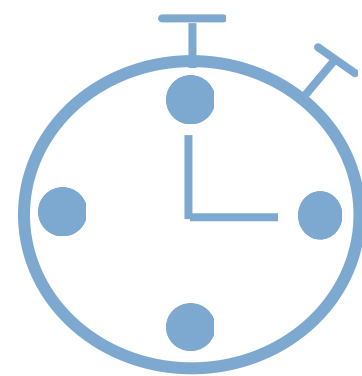
MS*: 1,768 CM*: 177

% of Total MS Contacts not Requiring Co-Response

81%

*MS = Mobile Service

*CM = Case Management



Time Spent with Clients

1,144 Hours

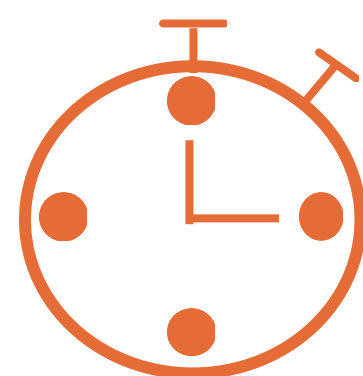
Dispatch Breakdown

Total Dispatch Calls

1,010

% of Total Dispatch Calls not Requiring Co-Response

75%



Time Spent on Dispatch Calls*

958 Hours

*Includes Response Time

of Dispatch Calls Responded to at Private Residences

188

of Dispatch Calls Responded to at Businesses

226

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Transports to Further Care / Programs Breakdown

Be Well Crisis Stabilization Units

61

Be Well Sobering Center

46

Shelter / Housing Service

39

College CSU

27

Emergency Dept.

22

HCA CSU

7



Other Transports*

35

- *OC Social Services (6)
- *Share our Selves (5)
- *Private Residence (4)
- *Bus Station (4)
- *Church (3)
- *SUD Facility (3)
- *Food Resource (2)
- *Court / Justice Center (2)
- *Other (6)