

Mobile Response Operations

October 2024

Contacts Breakdown

Total Client Contacts

881

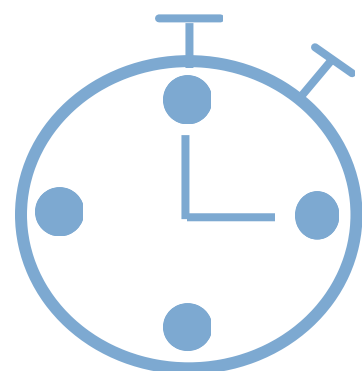
MS*: 798 CM*: 83

% of Total MS Contacts not
Requiring Co-Response

66%

*MS = Mobile Service

*CM = Case Management



Time Spent with Clients

629 Hours

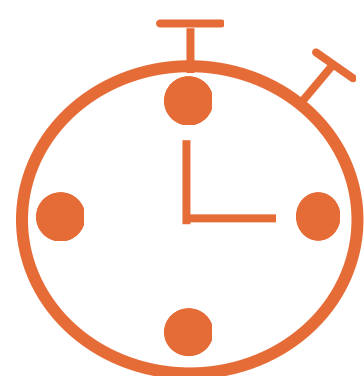
Dispatch Breakdown

Total Dispatch Calls

706

% of Total Dispatch Calls not
Requiring Co-Response

72%



Time Spent on Dispatch Calls*

647 Hours

*Includes Response Time

of Dispatch Calls Responded
to at Private Residences

140

of Dispatch Calls Responded
to at Businesses

133

Mobile Response Operations

October 2024

Transports to Further Care / Programs Breakdown

Be Well Crisis
Stabilization Units

42

Shelter / Housing
Service

23

Emergency Dept.

23

College CSU

15

Private Residence

7

OC Social Services

6



Other Transports*

27

- *Police Station (4)
- *Mental Health Clinic (4)
- *Detox Facility (3)
- *Bus Station (3)
- *Church (3)
- *HCA CSU (1)
- *Pharmacy (1)
- *Food Bank / Resource (1)
- *Other (7)