

# Mobile Response Operations

January 2025

## Encounters Breakdown

Total Client Encounters

**694**

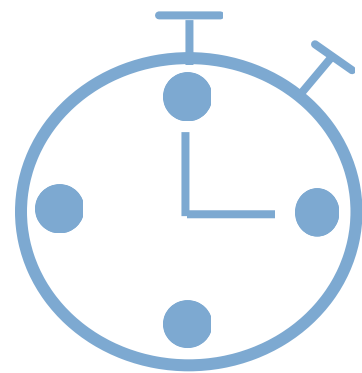
MS\*: 672 CM\*: 22

% of Total MS Encounters not Requiring Co-Response

**67%**

\*MS = Mobile Service

\*CM = Case Management



Total Encounter Time

**482 Hours**

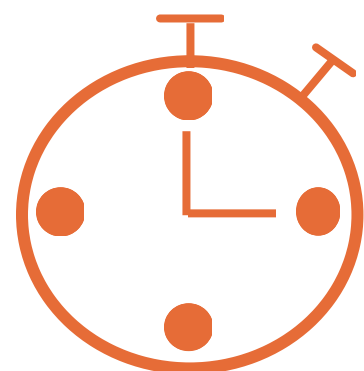
## Dispatch Breakdown

Total Dispatch Calls

**578**

% of Total Dispatch Calls not Requiring Co-Response

**72%**



Time Spent on Dispatch Calls\*

**520 Hours**

\*Includes Response Time

# of Dispatch Calls Responded to at Private Residences

**142**

# of Dispatch Calls Responded to at Businesses

**140**

# Mobile Response Operations

January 2025

## Transports to Further Care / Programs Breakdown

Be Well Crisis  
Stabilization Units

**35**

Emergency Dept.

**15**

College Crisis  
Stabilization Unit

**11**

Shelter /  
Housing Service

**11**

HCA CSU

**5**

OC Social Services

**4**



Other Transports\*

**17**

- \*Detox Facility (4)
- \*Full Service Partnership (2)
- \*Police Station (2)
- \*Private Residence (2)
- \*Church (1)
- \*Hotel / Motel (1)
- \*Phoenix House Sobering (1)
- \*Other (4)