

July 2025

## Mobile Response Operations

### Encounters Breakdown

Total Client Encounters

**409**

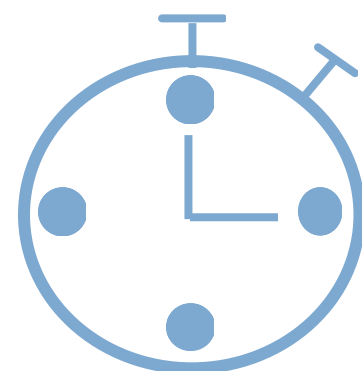
MS\*: 398 CM\*: 11

% of Total MS Encounters not  
Requiring Co-Response

**60%**

\*MS = Mobile Service

\*CM = Case Management



Total Encounter Time

**295 Hours**

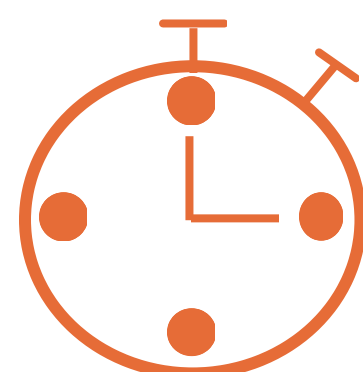
### Dispatch Breakdown

Total Dispatch Calls

**417**

% of Total Dispatch Calls not  
Requiring Co-Response

**70%**



Time Spent on Dispatch Calls\*

**352 Hours**

\*Includes Response Time

# of Dispatch Calls Responded  
to at Private Residences

**85**

# of Dispatch Calls Responded  
to at Businesses

**80**

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## Mobile Response Operations

# Transports to Further Care / Programs Breakdown

Be Well Crisis  
Stabilization Units

21

Emergency Dept.

16

Shelter / Residence  
/ Temp. Housing

16

College Crisis  
Stabilization Unit

7

HCA CSU

5

Bus / Train  
Station

3



Other Transports\*

6

\*Police Station (2)

\*Detox / Sober Living (2)

\*Mental Health Clinic (1)

\*Other (1)